

ChildLine centre under mission Vatsalya scheme (Child protection service & Child welfare services)

State: Madhya Pradesh (Mandla district)

Partner Agency: Childline India Foundation

Introduction of the Programme:

ChildLine is a phone number totally free throughout the country for any emergency call and timely service and care for the children. ChildLine not only provides emergency



services, but also extends long – time care, protection and rehabilitation for the child from any kind of discrimination, violence or violation of child rights. ChildLine India Foundation is a nodal agency of women and child development for setting up management and monitor ChildLine number 1098 all over India. Now, ChildLine India Foundation' is known as mission Vatsalya.

NIWCYD has been partnering with Childline India Foundation for implementation of its activities during July 2013 in Mandla district of

Madhya Pradesh. ChildLine is functioning in coordination with all major stakeholders at government and civil society level. State police, district administration, department of women and child development, local bodies of self-governance and other civil society organisations comprises the key stakeholders.

A significant percentage of the population of Mandla district comprises Tribal community, majority among them are for Gonds and Baiga one of the Particularly Vulnerable Tribal Group (PVTG). Lack of awareness on child rights and importance of education of children among the local community as well as different stakeholders is one of the factors that lead to the violation of the rights of children. Keeping this fact in mind, NIWCYD has its focussed interventions in sensitisation among various stakeholders.



Achievements:

- Since ChildLine office in Mandla become functional, **2113** cases related to the violation of child rights were reached and the team have taken appropriate interventions to find out solutions. A total **750** children were benefited through services of shelter homes, reunion with their parents or legal guardians.
- The timely intervention and coordination with various stakeholders taken up by the project team could stop **102** child marriages in the district.
- Counselling services were extended to **1697** children those who were found in trouble at various location of the district.
- As the part of the outreach programme “open house” more than **25000** adult community members were attended along with children.
- The team had collective intervention among the community as the part of sensitisation on Corona virus and maintain COVID protocols.



NOTE: ChildLine centre project handed over to state govt. from Sept2023 as per the new policy of govt. of India.
